



Inside this issue:

Same Faces, Same Mission, Different Name

- SAME FACES - P. 1
- ALL STARS - P. 2
- UNITED WAY BBQ - P. 3
- KUDOS - P. 4
- MANDATORY TRAINING - P. 5
- CUSTODIAL APPRECIATION WEEK - P. 6
- PPD TO FM:
- WHAT YOU CAN DO - P. 7
- NEW LOGOS - P. 7
- MOVING UP - P. 9
- FRESH FACES - P. 9



At the annual staff meeting on August 24, Al Sena announced to the over 250 employees gathered in Woodward Hall that they will be the last to work for The University of New Mexico Physical Plant Department (PPD). But, while they will be the last to work for PPD, they are the first to work for the newly minted Facilities Management.

The department name change became official on September 1, 2018, but the decision process for the change has been in the works since 2016. The staff and leaders at the time felt the “Physical Plant” moniker was outdated in the 21st century world of higher education.

At the staff meeting, Sena described how the department has been known as the “Physical Plant” since 1892, and as the scope of services and expectations have changed over the past 126 years, the name should also change to reflect the department’s “breadth of impact on the campus.”

In an interview with the Daily Lobo, Sena explained, “The name no longer depicts the level of activity the department engages in on behalf of the University. The department seeks to be innovative and to chase change and drive progress in our goal to make UNM the school of choice in the Southwest.”

In a slideshow presentation to the staff, Sena shared how in the late 1800s UNM had only 108 students and all maintenance functions resided in a single building, Hodgin Hall. All service requests were handled by a single employee, Mr. Custers. Flash forward to 2018, the department has grown from one employee to over 390, and it services more than 12 million square feet of interior space and 680 acres of land.



(continued on page 2)

LOOK FOR
FM NEWS
ON THE 1ST
FRIDAY OF
EACH MONTH
BEGINNING
OCTOBER 5,
2018

Facilities Management All Stars

Facilities Management “All Star” staff recognition award was developed to recognize exceptional work and to show appreciation for the outstanding staff of Facilities Management. Winners receive a \$20 LoboCa\$h card.

FEBRUARY



(from l to r) Al Sena, Richard Van Damme, and Dave Simpson

Richard (Rowe) Van Damme

Richard, we call him Rowe, was an employee of a contractor when we first met him. It was apparent to us his work ethic and knowledge of HVAC was excellent, demonstrated through his commitment to the jobs we hired them to do. Since becoming an Area 1 team leader and Master HVAC technician, he has shown this same dedication and commitment to his job. He has great communication with supervisors and managers, as well as techs under him. His customer service and communication are excellent. I believe Rowe is a great asset to UNM and Area 1. - Dave Simpson



(from l to r) Al Sena, Leo Felix, and Tom Tafoya.

Leo Felix

Leo Felix has nearly twenty-nine years of service at the University and has become quite the role model. He is always willing to learn and participate in new ventures and new ways to improve UNM. Energy Services has taken on some fire safety projects and Leo has become the go-to person for these projects. Leo has had to learn a new set of related codes and sequences with building fire safety requirements. With what he has learned, he keeps the students' safety in mind when approaching these projects. The knowledge Leo has of the all campus and building system requirements makes him valuable to the University and he will be missed whenever he decides to retire (which we all hope is not very soon!). Good job, Leo. Keep it up! - Tom Tafoya

Same Faces, continued

No longer does the image of a singular Physical Plant fit the mission of the department. The change is expected to take time with the pervasiveness of the names “PPD” and “Physical Plant” throughout campus, from countless references on the UNM website, to logos on dozens of vehicles and hundreds of uniforms, to signs in every elevator.

Sena told the Daily Lobo, “We are planning an aggressive marketing strategy to help educate the UNM community, our business partners, and associations. We also plan to align with the University’s logo deployment timetable. To be effectively done, we anticipate the name will be fully used within a year or two.”

The Facilities Management website and internal electronic documents can be changed with minimal effort and cost, and these changes have already begun, as has some basic signage at the Service Building. Hard copy documents, such as paper letterhead and business cards will be replaced through attrition, while vehicles and other signage will be addressed in the coming months.

Facilities Management All Stars

MARCH



(from l to r) Leo Lucero, Eric Archuleta, and Al Sena.

Eric Archuleta

When asked to nominate someone for the ALL STAR AWARD, Eric Archuleta was the first technician that came to mind. Eric is responsible for the maintenance of seven buildings in Area 2. He comes to work with a great attitude and a desire to learn and help wherever he is needed. He has built a fantastic relationship with all of his customers as evidenced by the compliments we receive on his work ethic, timeliness, and knowledge of his job. In 2017, he was the recipient of the HSC Administration Staff Award for demonstrating excellence in HSC values. Until recently, Eric was acting as the Area 2 Safety Representative - a responsibility he voluntarily held for several years. Thank you, Eric, for being such a great asset to Area 2. - Leo Lucero



(from l to r) Michael Crocker, Juan Quesada and Al Sena.

Juan Quesada

Juan Quesada works at 4:00 a.m. in Domenici Center, which opened a new 70,000 sq. ft. classroom wing in the fall of 2017. With new students arriving and the construction still in the completion stage, Juan Quesada has been instrumental in maintaining the Domenici Center with its 103 labs, 54 classrooms, and 23 offices. - Michael Crocker

UNITED WAY BBQ JUST AROUND THE CORNER

The United Way BBQ will be held Wednesday, October 10th from 11:30 a.m. - 1:00 p.m. in the west parking lot of the Service Building.

This event has traditionally showcased the generosity of the FM staff. Last year, Facilities Management was recognized by UNM Administration with a pizza party for the outstanding level of United Way participation with 54% of department employees taking part. That participation raised over \$1,400 for important causes around the state of New Mexico.

This year, let's strive to break both those marks! Be sure to pick up your BBQ tickets NO LATER than October 5th. (See ad on right for more details.)

Facilities Management's Annual United Way BBQ

Wednesday, October 10, 2018



11:30 a.m.-1:00 p.m.

Service Building - West Parking Lot
\$5.00 per Meal Ticket

(Includes hamburger, hot dog, chips, cookie, drink, and one raffle entry)

Additional Raffle Tickets can be purchased for \$1

Tickets can be purchased from the following:
Clare Gibson, Giovanna Archuleta (Service Building)
Athena Salazar (HSC Custodial) Jannelle Trujillo (Main Campus Custodial)
Michelle Calkum (Ford Utilities)

Facilities Management All Stars

APRIL



(from l to r) Al Sena, Chuck Franks, and Larry Whittle

Chuck Franks

Chuck Franks, a Plumber 2, has been a PPD team member for five years, and has worked in Area 3 for two years and five months. Chuck has consistently been a dedicated employee who does whatever it takes to get the job done. He provides outstanding customer service to students, faculty, and staff. Chuck is our lone plumber when most of the area workforce goes home for the day. He often responds to late plumbing emergencies before his shift is complete. Chuck is a key contributor to the success of Area 3's facility maintenance. His vast plumbing knowledge aid in timely repairs throughout Area 3 facilities and underground utilities. We are fortunate to have Chuck on our Area 3 team. - *Larry Whittle*



(from l to r) Al Sena, Angel Becerra, and David Penasa

Angel Becerra

I am really happy that Angel Becerra was picked for this award. His efforts in designing and managing energy conservation projects for our department has been exceptional. He has designed and managed numerous campus exterior and interior lighting upgrades in the three short years that he has been with UNM. And, he followed up his projects with submissions for PNM rebates, bringing money back into the department to roll into future energy conservation projects. He always has his eyes open for opportunities to improve the quality and energy efficiency of lighting on campus. He is a great asset to our department. - *David Penasa*

Kudos

I would like to take a few moments to recognize Christopher French, Master HVAC Tech for Area 3 of the UNM Physical Plant Department. Daily, Chris has exhibited the University's mission, vision, and values, by providing outstanding support and feedback to many of the projects I have managed in Area 3.

Chris's in-depth knowledge of the HVAC systems at the University, can-do attitude, professionalism, and hard work, are well known among my and other project teams, UNM staff, and peers. Chris is an asset to the University, and his hard work is greatly appreciated.

It is an honor to have worked through the years, and continue to work with Chris, and most appropriate, to recognize him for his outstanding work, dedication, and commitment to the University of New Mexico.

In Appreciation,

Maria I. Probasco

Project/Construction Manager

UNM Planning, Design & Construction Department

Facilities Management All Stars

MAY



(from l to r) Rick Baca, Jeff Peters, and Al Sena

Jeff Peters

Utilities Maintenance Master Mechanic Jeff Peters was nominated as All Star for the month of May because of his unfailing optimism, good humor, and his unselfish willingness to lend his support wherever it is needed. Jeff monitors and supports many evolutions throughout the campus utilities distribution system and has been the author of many improvements to processes and procedures. Most recently, Jeff studied and questioned the current method of steam condensate collection and transfer within Ford Utilities. As a result, he proposed and implemented a method of condensate collection and transfer that allowed us to eliminate a problematic collection point and pump, re-piping a major section of Ford Utilities so that condensate drains were sent directly to holding tanks. This will result in reduced mechanical repair man-hours and equipment replacement savings, as well as reduced water loss due to evaporation of condensate exposed to atmosphere. - *Tom Davis*



(from l to r) Al Sena, Brent Bausano, Greg Brachle, and Michael McCord

Brent Bausano

One of the hardworking techs I have had the pleasure of supervising is Brent Bausano. He began his UNM career in 2001 working as a Greenkeeper on the South Golf Course. He transferred to PPD Grounds in 2009 as a Turf Tech where he has served ever since. Brent has provided superior customer service and has shown himself to be very helpful during the transition of the grounds management team and has been supportive of the new initiatives within the Environmental Services Division. Brent's institutional knowledge and his professional work practices showcase his natural abilities in a team setting. He aided his team members with various projects, which included the biannual Duck Pond cleaning. Brent displays a positive attitude and has been quick to volunteer whenever a need arises, thus making my job as manager that much easier. Thank you, Brent, for all your hard work! - *Michael McCord*

Mandatory Training Deadline Coming Soon!

All Facilities Management staff are required to complete the following training by
December 1, 2018

SRS 0118 Basic Annual Safety Training 2018

EOD 1018 Intersections: Preventing Discrimination and Harassment 2018

EOD 481-18 Active Shooter on Campus: Run, Hide, Fight 2018

The courses are available in your learning assignment in [Learning Central](#)

Facilities Management All Stars

JUNE



(from l to r) Victor Tovar, Daniel Montana, and Al Sena

Daniel Montana

We nominated Daniel Montana for the award based on his work and dedication. He is loyal, dependable, and detail oriented in his work. Daniel goes above and beyond what is expected of him with whatever project is set in front of him. He is always willing to help others at any time. Daniel is truly a good team player. - Victor Tovar



(from l to r) Al Sena, Chris French, Steven Dussart, and Larry Whittle

Chris French

Chris French has been a PPD Team member for 20 years and in Area 3 for 15 years. Chris has consistently been a dedicated employee who does whatever it takes to get the job done. He provides outstanding customer service to students, faculty, and staff. As a Master HVAC, Chris was instrumental in the recent Electrical Preventive Maintenance at ITS. He was responsible for shutting down all HVAC building equipment and monitoring the Liebert A/C units in the Data Center during the shutdown. We are fortunate to have Chris as our Master HVAC in Area 3, as he is a major contributor to the success of our facility maintenance.

- Larry Whittle

CUSTODIAL APPRECIATION WEEK

In recognition of the upcoming National Custodial Appreciation Day, UNM's Facilities Management will be celebrating Custodial Appreciation Week September 17-21. This week gives all of UNM the opportunity to share their thanks and appreciation with those employees whose hard work keep our facilities clean and safe for students and staff.

Facilities Management Director Al Sena knows first hand the value of our custodial workers, "As we recognize that our work environments need to be welcoming and in a condition that we can comfortably perform our tasks each day, I want to remind us all that there are people who help assure that we can count on a clean and orderly space. It is a function which most do not see get performed, as custodial staff are usually in very early or after the day has been completed. Emptying trash, dusting, performing floor care and cleaning our restrooms are just a few of the key things that make all our work go a little smoother. I was a custodian early in my career and I recall a feeling that making someone's space better and knowing I could affect their day in a positive way was rewarding. I also recall, it was not very frequent that I would get feedback from those people because our schedules were different. So this week I encourage that we take a moment to say thank you with a note or, if able, say hello and share an appreciative word."

To cap off the week, Custodial Services will be holding a celebration on September 21st in the Hokona Ballroom to acknowledge the effort and accomplishments of our custodial staff. In addition to thanking the over 140 custodial workers at UNM, the event will honor those with perfect attendance and who were accident free over the past year. The event is supported by donations from Custodial Services vendors and the ballroom was generously paid for by the UNM Staff Council.

Facilities Management All Stars

JULY



(from l to r) Al Sena, Hugo Martinez, and Zaklina Zera

Hugo Martinez

Hugo Martinez is one of those employees who contributes wherever it's requested. He assists Zaklina Zera with projects, translating crew members concerns, and helps other Lead Custodians with their projects. I don't remember how many times Hugo has received perfect attendance certificates, it seems countless. Hugo responds to requests for assistance with a simple, "OK." Hugo's workmanship and pride shines. I am thankful for Hugo's service and the assistance he provides to this department and supervisor. Thank you, Hugo! - *Michael Crocker*

PPD TO FM: HOW YOU CAN HELP

- Update your email signature and voicemail message.
- Use the new electronic letterhead and memo forms (see your supervisor for copies).
- Remember to use the name "Facilities Management" when talking to customers AND when talking to your coworkers.
- Look around your department and change any documents or signage. If you need new logos, contact the department logo liaisons (see below).
- Be the eyes around campus. If you see the old name on signage, posters, etc., contact the logo liaisons.
- Use existing hard copy documents (letterhead, business cards, etc.) until they run out. The name and logo will be updated when you re-order.

Logo Liaison Contact Info:

Steve Howe - showe@unm.edu/277-7831

Giovanna Archuleta - gmoya@unm.edu/277-1109



(from l to r) Al Sena, Augustine Aragon, and Dave Simpson

Augustine Aragon

When Augustine was hired by UNM Area 1, he let everyone know his motivation was to move up to supervisor. This certainly showed me the drive you hope all your employees would have, and it was apparent Augustine had this drive. His performance as a tech is also exceptional in his knowledge and motivation to get the job done. We know if Augustine was on the job, the issue will be solved, equipment will be repaired, and there will be good communication with the customer. As a supervisor, it is also apparent he has the respect of his technicians, and they seem very at ease going to him when they need help. Since he became supervisor, his crew works very well as a team, and I attribute this to his good communication with his staff and willingness to work as hard as they do. Augustine is talented at juggling many projects at a time and keeping them all on track, while still managing to finish his daily work. His communication with Abdiel, Area 1 supervisor, is excellent, and he is willing to support the other crews when they need his technicians' assistance. I mentioned Augustine's hard work and dedication makes me as a manager look good, when in reality employees that are dedicated, such as Augustine, makes all of us at UNM Facilities Management look good in the eyes of our customers. - *Dave Simpson*

NEW FM LOGO DESIGNS

Vertical Style



Horizontal Style



Facilities Management All Stars

AUGUST



(from l to r) Al Sena, Vidal Tapia, and Leo Lucero

Vidal Tapia

Vidal Tapia is one of Area 2's top Facility Service Technicians. He was assigned to the UNM Comprehensive Cancer Center in early 2015 where he received many compliments on his customer and maintenance service skills by paying close attention to the details of the work required and taking a proactive approach to ensure the building functioned well. In July, Area 2 reorganized work assignments and Vidal's area of responsibility more than doubled. Without complaint, he took on his new responsibilities and built fantastic relationships with his new customers. He comes to work with a great attitude and has a desire to learn and help others wherever he is needed. Thank you, Vidal, for being a great asset to Area 2. - Leo Lucero



(from l to r) Victor Tovar, John Sanner, and Al Sena

John Sanner

John Sanner is dependable, helpful, and goes above and beyond in his job duties. He helps cover different areas, as well as assisting our Custodial Expeditor. John is great at maintaining floor care, as well as conducting floor projects. He works well with others and has excellent customer service skills. - Victor Tovar



WELCOME TO OUR NEWEST EMPLOYEES

IN THE COMING WEEKS, BE ON THE LOOKOUT
FOR NOTICES TO ATTEND FACILITIES
MANAGEMENT NEW EMPLOYEE ORIENTATION

Moving Up!

PROMOTIONS

Admin

Clare Gibson was promoted to Admin Assistant 2

Area 2

Ronald Baca was promoted to Maintenance/
Construction Supervisor
Andre Castillo was promoted to Master Electrician

Area 4

David Gauthier was promoted to Maintenance/
Construction Manager

Grounds and Landscaping

Josh Barton-Lujan was promoted to Gardener
Jose Bejarano was promoted to Light Equipment
Operator

Automotive

Jeff Curran was promoted Master Certified Auto Tech

Custodial

Brandon Coriz was promoted Lead Custodian
Rodolfo Sanchez was promoted to Lead Custodian

Engineering

Trevor Tyler was promoted to Energy Services Tech

MOVED FROM TEMP TO PERMANENT

Custodial

Leticia Barrios (Main)	Kirsten Nielson (Main)
Jacob Benavidez (Main)	Amadeo Padilla (Main)
Thomas Clarke (HSC)	Aracely Portillo (Main)
Santiago Cordova (Main)	Laura Ramirez (Main)
Hunter Esmoil (HSC)	Angelo Salazar (Main)
Sandra Gonzalez (Main)	Patrick Trujillo (Main)
Mayte Madruga (HSC)	Gabriel Trujillo (Main)
Gloria Martinez (HSC)	Daisy Villar (Main)
Leon Mascarenas (HSC)	
Dalila Moreno (Main)	

Area 2 - Electrician 2

Kris Webb



**Welcome and
Congratulations!**

New Faces

Area 2

Warren DeGiglio - Facilities Service Tech
Charles King - HVAC Tech 2

Area 3

Steven Dussart - Maintenance/Construction Manager
Tyler Grassie - Plumber 2

Area 4

Van Newman - Electrician 2
James Pino - Master HVAC Tech
Ron Sanchez - Facilities Services Tech

Work Control

Lindsay Evans - Service Call Coordinator
Arianna Myers - Service Call Coordinator

Utilities

Alan O'Connor - Instrument and Controls Tech 1

Grounds and Landscaping

Benjamin Abar - Turf Tech
Greg Brachle - Supervisor
Scott Harden - Arborist
Rene Herrera - IPM Tech
Brett Lampiris-Temba - Turf Tech
Phillip (Dan) Rochford - Irrigation Tech
Richard Schorr - Manager
Abraham Soto - Turf Tech
Ethan Spilker - Turf Tech

Admin

Steven Howe - Public Information Rep

Special Activities

Jesse Graham - Mover



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Albuquerque, NM 87131-0001
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MISSION

Facilities Management's mission is to consistently deliver effective programs and efficient facility service based on sustainable and collaborative outcome aligned with The University of New Mexico's core mission.

VISION

Facilities Management's vision is that our community, state, and national peers will recognize The University of New Mexico's Facilities Management as a leader in campus sustainability and facilities stewardship.

