

October 10, 2019

FM IMPROVES COMMUNICATION TO CAMPUS

In an effort to increase awareness of projects and activities that may affect The University of New Mexico (UNM) campus user experience, Facilities Management (FM) has initiated new communication channels.

On the main menu of the FM website, campus users can find pages describing planned utility and service outages for buildings (“Outages”), as well as upcoming and ongoing projects related to the work of FM (“FM Projects”). And, as a complement to their Facebook page, FM has started a Twitter account which will be used to share notices of activities that may have an impact on pedestrian and vehicle traffic flows, affect building usage, and may be of general interest to the UNM community.

According to Steve Howe, FM Public Information Representative, “The goal in offering these new channels is to provide UNM departments, students, faculty, staff, and the general public with useful information so they can plan their activities or movements around campus. Also, sometimes people are just curious as to what is happening when they see large equipment or staff at work in areas they weren’t expecting, and we want to give them a place they can go for answers.”

In addition, for those interested in quick stories on FM happenings and staff, a feature titled, “Focus@FM” has been added to the website homepage, which will be updated throughout the week. These stories will show FM at work on projects, share staff accomplishments, and be another avenue for important announcements for campus users.

You can find the FM website at fm.unm.edu, follow them on Twitter at @UNM_FM, and “Like” them on Facebook at @UNMFM.



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FM ALL STARS

JULY



FACILITIES MANAGEMENT

Photo Not Available

Clare Gibson

Clare has been with the administration office for almost 2 years now. She began helping out when a former employee left suddenly and began learning about the front office to increase her skills. Clare has become more familiar with her role and is willing to learn new information. She is friendly and helpful to those who visit our department and with our staff. Thank you Clare! - *Al Sena*

**Want to see what's happening
at FM between newsletters?**

**Go to fm.unm.edu
and check out **Focus@FM**
on the homepage.**

**There you'll find a link to
stories and announcements
updated throughout the week.**

**Stay connected with
Focus@FM**



FACILITIES MANAGEMENT

Photo Not Available

Van Newman

Mr. Van Newman joined the University of New Mexico's Facilities Management Department Area 4 on April 2, 2018, as an Electrician II. Van immediately hit the ground running and has quickly cultured himself to the Area 4 buildings and equipment inside of them. With over 30 years of electrical experience in residential, commercial, and industrial wiring, Van brings a vast knowledge of electrical applications, electrical safety, and electrical code. Since his arrival, he has worked closely with his fellow electricians, upgrading the exterior lighting with more efficient and effective LED light fixtures, as well as electrical upgrades for several of the HVAC systems and elevators within Area 4. With his prior experience in service work, Van understands the importance of professionalism, teamwork, and quality customer service, thus, he collaborates well with his customers, coworkers, and management, in order to provide the best service he can. Van is a wonderful asset to Area 4 and the Facilities Management Department, and his work demonstrates a high standard for quality and safety. Thank you, Van, for your exceptional work. - *Edwin Trujillo*

FM ALL STARS

AUGUST



Al Sena, Eugene Bustos, Ron Baca

Eugene Bustos

Charles 'Eugene' Bustos has been a phenomenal UNM employee since 2005. His daily Facilities Service Technician responsibilities include four Area 2 buildings, which account for more square footage than any other of his fellow FST coworkers. His knowledge of the Area 2 facilities and infrastructure is unquestionable. He comes to work prepared to give 110% effort, his work ethic is exceptional, and he has a high degree of self-satisfaction that his facilities are in the best condition possible to ensure that the occupants receive the best FM customer service. - *Leo Lucero*



Al Sena, Guy MacMurray, Richard Baca

Guy MacMurray

Guy MacMurray joined UNM Utilities Maintenance 19 years ago as a Pre-cert. Maintenance Tech. He has worked his way up to become a very experienced and knowledgeable Utilities Maintenance Mechanic II.

Guy can be trusted to accomplish any assignment, whether routine or out of the ordinary. Given an assignment that he has not encountered before, he will exhaustively research the possible methods of accomplishment, including any possible hazards, before gathering the necessary equipment and personnel to tackle the assignment in a safe and logical fashion. His evaluation of job scope is thorough to the extent that he will identify other work unrelated to the task that can be completed at the same time under the given conditions. - *Tom Davis*

For Area 2 Maintenance

I wanted to reach out and express my gratitude and appreciation for your team members today. The UNM Comprehensive Cancer Center went through an unannounced survey today by our healthcare accrediting body, The Joint Commission.

During the course of this survey, several facility issues were identified that had the potential to be high impact to the organization. Thanks to the prompt and professional response from the FM team, the UNMCCC emerged with only incidental findings (from the facilities perspective). While these issues will still need to be corrected (within 90 days), Condition Level findings were avoided. The Joint Commission will return to the facility within the next 180 days, and verify compliance with our corrections.

Again, I would like to thank you all for your time, support, and professionalism.

Respectfully,

Stewart Livsie
Manager, Maintenance & Construction
UNM Comprehensive Cancer Center

For Grounds and Landscaping

I wish to thank Ruben Sanchez for the excellent job he did for the UNM Cancer Center recently in cleaning our Healing Pond. Weekend work was required and Ruben was up for the challenge.

Ruben is a very dedicated, hard working individual and a valuable asset to both The University of New Mexico and Facilities Management. Please extend our thanks to Ruben!

Don Engdahl
Supervisor, General Services
UNM Comprehensive Cancer Center



For Area 1 Maintenance

We want to thank Martin McPherson for coming out to assist our office today. We really appreciate his willingness to help and for going above and beyond in his efforts to hang a glass white board. He is always very helpful and pleasant, and again, very much appreciated.

Thanks again,
Cenissa Martinez
Manager, Division Support Services

Virginia Brooks offered kudos to Johnny Torres, John Quintana, and Richard Lesperance in Area 1.

Ms. Brooks reports they were very professional, knowledgeable and a pleasure to have in the area.

Their work was extremely satisfactory and done in a most timely manner.

Ms. Brooks was most appreciative and wanted supervisors to be aware of their effort and skills.

Thanks and keep up the great work!!

NEW ARRIVALS

WELCOME!

Area 4

Samuel Madrid
Facilities Services Tech

Grounds & Landscaping

Edward Mastrovito
Turf Tech

Scott Lewis
Supervisor

Lawrence Davis
Light Equipment Operator

Custodial

Temp to Regular

Armando Coronel (Main)
Olivia Carrasco (Main)
James Friedman (Main)
Adoneus Johnson (HSC)

Re-hires - Utilities

Stephen Dixon
Master Water Systems Tech

Junior Fresquez
Utility Maintenance Mechanic

Transfer

Randy Coats
Plumber 2
From Area 2 to Area 3

**Congratulations to
Bob Adams, Utilities
Fiscal Supervisor, who
graduated from the APPA
Institute in September**

MOVING UP

Area 3

Charles Franks
Promoted to Master Plumber

Area 4

Rocky Briggs
Promoted to Master HVAC Tech

Custodial

Silvia Montes
Promoted to Lead Custodian

Grounds & Landscaping

Josh Barton-Lujan
Promoted to Master Gardener

HAPPY RETIREMENT!

Area 2, and all of FM, would like to wish Eugene Bustos a very happy retirement and hope the best for him and his wife in this next stage of life.

From Area 2 Manager Leo Lucero:

In 2018, I was in the process of adjusting the Area 2 staff workload and areas of responsibilities when I received an email message from an Associate Professor in one of Eugene's buildings. It read in part:

"I heard Eugene Bustos might be reassigned to a different set of buildings. I'm sure there are reasons for this, but I just wanted to say that we love having Eugene as our building overseer, and if there's any way to keep him with us that would be great. [I] just wanted to let you know that he is fantastic, and we really appreciate his help keeping the building running smoothly."

Best of luck and thank you, Eugene, for your dedication to UNM.

Facilities Management Annual United Way BBQ

**OCT 31ST
2019**

**11:00 AM -
12:30 PM**

\$5 MEAL TICKET
INCLUDES:
HAMBURGER, HOT DOG,
CHIPS, COOKIE, DRINK, AND ONE
RAFFLE ENTRY
ADDITIONAL RAFFLE
TICKETS \$1

PURCHASE TICKETS
FROM FM FRONT OFFICE, MAIN
AND HSC CUSTODIAL, OR UTILITIES
SERVICE BUILDING - WEST PARKING LOT

**PRE-CARVED
PUMPKIN CONTEST**
REGISTER
WITH CLARE GIBSON
PRIOR TO EVENT.
NO INAPPROPRIATE
PUMPKINS.



(See page 9 for more BBQ details)

LOOKIN' SHARP...AND WARM!



Area 3 Maintenance staff sporting new winter jackets with the updated logo.

SAFETY CORNER

FROM THE FM SAFETY COMMITTEE

FROM A RECENT SAFETY REPORT

Submitted by Rich Schorr:

Greg Brachle was at SRC when a young child with her dad fell off her bike. Greg stopped, had a first aid kit, and assisted in cleaning the wound and provided a Band-Aid. The girl was smiling when he was done the parent was happy.

If you have a safety concern, suggestion, or kudos, please contact the FM Safety Committee.

CAMPUS SAFETY WALK

On a beautiful early September evening, Facilities Management (FM) leadership congregated in a Student Union Building ballroom with over 100 students, faculty, and staff for the annual campus safety walk.

Rob Burford, of The University of New Mexico (UNM) Compliance Office, coordinated the annual event. He explained the purpose of the walk was to evaluate campus lighting and safety issues. By gathering feedback directly from UNM students, who are the primary campus users

at night, FM and other safety-focused departments gain a better understanding of how safe the campus is, and feels, for the community. Additionally, FM gets first-hand reports of any maintenance issues that may go unnoticed during daylight hours.



After a brief presentation and instructions, Burford divided the students and staff into small groups and dispatched them to various points of campus to document any issues they discover. While the groups were completing their checklists, the FM leadership team, including representatives from Maintenance, Environmental Services, and Engineering, took full advantage of the opportunity and set out to do their own evaluation of the campus.

In his comments to the volunteers prior to the walk, FM Director Al Sena expressed gratitude for the large turnout and for the cooperation of the entire UNM community in making campus safe.

BREAKROOM REFRESH



Area 1 Maintenance staff got to work Friday, September 20th on refreshing the staff breakroom in the Service Building. The project began a couple days earlier by removing random items that slowly cluttered the breakroom over the years, including an old TV, unclaimed dishes, outdated magazines, forgotten food, and a surprisingly large number of Taco Bell sauce packets.

According to Giovanna Archuleta, who initiated the clean-up, “Along with getting rid of the old stuff, the room is getting a fresh coat of paint, including UNM accent colors, new chairs, and the floors will get refinished.”

The project was completed within a week, which was welcome news to Archuleta. “This project was overdue. Our staff works so hard, and they really deserve a decent place to take their breaks and eat their lunches.”

FM AND HR ATTEND LOCAL JOB FAIRS

On October 1st and 2nd, The University of New Mexico Facilities Management (FM), along with UNM Human Resources will be attending local job fairs to share information about FM’s many career opportunities with the job seeking public. The first event is the 2019 Career Connections Fair sponsored by the New Mexico Department of Workforce Solutions and the second is the Holiday Hiring Event sponsored by CNM. FM’s partnership with Human Resources represents a more aggressive approach the department is taking in filling key positions and personally connecting with those seeking jobs. FM will also attend a CNM job fair on October 23rd.



FM AT SALSA SHOWDOWN



On October 7th, three members of the Facilities Management team (on left, Vidal Tapia from Area 2 Maintenance, Athena Salazar from HSC Custodial, and Tina Maher from Area 4 Maintenance) brought the heat to the UNM Gives Salsa Showdown at the SUB. The salsa and guacamole competition was initiated this year by UNM President Garnett Stokes as a fun way to kick off the UNM Gives United Way October fund drive. Registration for the event was limited to 20 entrants and the grand prize is a year of free parking, but the real prize is knowing you have the best salsa at UNM. The winner will be announced in the President’s Weekly Perspective.

TEXAS TECH AT EL PASO VISITS FM

On September 26, The University of New Mexico Facilities Management (FM) hosted staff from the Facilities and Safety Services Department at Texas Tech Health Sciences Center (TTUHSC). Their visit was to receive training from FM staff on processes, procedures, and best practices related to TMA, UNM's work order processing and reporting system.

The training covered all aspects of the system, including work order processing, preventative maintenance, reporting, accounting practices, project management, & inventory tracking.

FM staff providing the training included Work Control Manager Daniel Perea, Financial Analyst David Jones, Engineering Administrative Assistant Acacia Chavez, as well as members of the Area 3 Maintenance Team who provided a demonstration on iPad integration with the work order system.



FM ANNUAL UNITED WAY BBQ

This year's event will be held this year on October 31st from 11 a.m. – 12:30 p.m.

Tickets are now on sale for \$5 at the following locations:

- FM Administrative Office at the Service Building
- Main Custodial Administrative Office
- HSC Custodial Administrative Office
- Utilities Administrative Office

The ticket includes a hamburger, hot dog, chips, cookie, and a drink, plus one raffle entry. Additional raffle entries can be purchased for \$1. Prizes include gift certificates to Main Event, Krispy Kreme, Flix Brewhouse, Applebee's, Starbucks, PLUS 2 Amazon Echos!!

Also, this year we will have games set up, such as corn hole and Jenga, and be sure to sign up for the pumpkin contest to show off your artistic skills. Register with Clare Gibson in the main admin office to bring your carved or decorated pumpkin. The top three winners will receive prizes. (Please, no inappropriate pumpkins)

We want to make this year's BBQ the best one yet, so come join your coworkers for this great event and have some fun while giving back to your community.



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MISSION

Facilities Management's mission is to consistently deliver effective programs and efficient facility services based on sustainable and collaborative outcome aligned with The University of New Mexico's core mission.

VISION

Facilities Management's vision is that our community, state, and national peers will recognize The University of New Mexico's Facilities Management as a leader in campus sustainability and facilities stewardship.

