

January 17, 2020

## FM DIRECTOR'S NEW YEAR MESSAGE

Happy Belated New Year! If I haven't seen you in person to say it, I hope this year will be a rewarding one for you. We've completed half of our fiscal year and accomplished some significant things you may not know about.

We finalized an MOU with the Comprehensive Cancer Center and our association with this exceptional facility and organization continues to be a source of pride. Much thanks to Dr. Willman and her staff. We also appreciate the efforts of our leadership at ISS and the Senior Vice President for Finance and Administration in helping us complete this agreement.

Phase two of our facilities assessment site visits, with our consultant Sightlines, is 95% complete and the data is being compiled for review later this spring. Thank you to staff who helped coordinate with Sightlines and our auxiliary facilities users. We also included UNMH and our collaboration with them has also been successful.

Master Plan efforts are underway at HSC, and FM has been invited to provide feedback to the planners as a long-term vision is developed for north campus. We strive to be as informed as possible so we are able to assist with making this effort successful. Stay tuned for more from HSC.

We have participated in several job fairs seeking potential new members to the FM Family. Please note, we have also found that word of mouth from you, our staff, is one of the best recruitment tools we have. Please continue to share our openings in the department with your contacts.

We continue to be involved with the new hospital development plans. This is a significant endeavor and there are some huge impacts that will be both challenging and have positive outcomes.

In addition to our everyday accomplishments, we have successfully delivered on several key project requests from the institution. A few examples are:

- CHTM Cooling Tower Replacement
- Assisting with the opening of PAIS
- Restroom upgrades at Zimmerman Library and Humanities through PD&C
- Several elevator refurbishments

We also welcome back staff who had been assigned to our sister department PD&C for the past two and a half years. We're glad you have come home and we look forward to your contributions to our success.

I appreciate the attitude of FM staff most of all. I have noticed an increase in "can do" activity and partnerships. Keep up the good work. I anticipate more positive news in the coming year.

Finally, we are working hard to be more collaborative with those we work with. You will see more relationship building activity to improve our efforts to make UNM a cornerstone of great things in New Mexico. And you are an integral part of making that happen.

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# FM ALL STARS SEPTEMBER



Al Sena, William Sherman, Joe Lopez, Edwin Trujillo

## William Sherman

William Sherman (Bill), joined the Area 4 Facilities Management Department on April 15, 2019, as a Facilities Service Technician. William's responsibilities include monitoring and maintaining his assigned buildings, which incorporates over 392,788 square feet. William completes his daily walk-throughs, checking in with building coordinators to assure that all is well. He is very responsive to work order requests submitted by our customers, and communicates well to acknowledge their concerns. William demonstrates his understanding and teamwork by collaborating with management as well as other technicians. He is always respectful towards others, and always maintains a positive attitude while being willing to help anyone who asks. Thank you, William, for your exceptional work. - *Edwin Trujillo*



Al Sena, Erika Alas, Roberto Garcia, Lisa Reeder

## Roberto Garcia

Roberto Garcia has been an amazing UNM employee since 2013. His daily Custodial Services responsibilities are in the Student Health Center and Collaborative Teaching and Learning Building where his customers describe him as a very positive, outgoing and hard worker. Roberto's positive attitude and amazing smile are contagious for those who work around him. As a new leader in Roberto's area, I quickly knew he was always ready to help and had a vast knowledge of the university he works for and the tasks he performs for Custodial Services. Thank you, Roberto, for everything you do every day! - *Lisa Reeder*

**Want to see what's happening at FM between newsletters?**

**Go to [fm.unm.edu](http://fm.unm.edu) and check out Focus@FM on the homepage.  
There you'll find a link to stories and announcements  
updated throughout the week.**

**Stay connected with  
Focus@FM**

# FM ALL STARS OCTOBER



Vince Chavez, Abdiel Yebra, Al Sena

## Abdiel Yebra

Abdiel has been a leader at FM from day one. Whether it's helping resolve maintenance emergencies or bringing donuts every Friday, Area 1 staff have always been able to depend on him. He is dedicated to serving the staff and faculty in area facilities and is a proven asset to both the department and the University. We are fortunate to have Abdiel in FM and he is a very deserving All Star. - *Vince Chavez*



Victor Tovar, Al Sena, Ron Duarte, Paul Benavidez

## Ron Duarte

Ron is consistent, dependable and accurate in carrying out responsibilities to a successful conclusion. Ron maintains a very positive attitude, always wanting to help others. We really appreciate having Ron on our Team. - *Victor Tovar*

## SPRING LIFESTEPS WEIGHT MANAGEMENT PROGRAM

Employee Wellness is making it even easier for you to reach your health goals! Our popular LifeSteps® Weight Management Program is now available to benefits-eligible faculty and staff at no cost.

If you are looking to improve your nutrition and fitness and achieve a healthy weight, then LifeSteps® is for you! There are two 15-week offerings for spring 2020:

- **Online: participate according to your schedule, starting Feb 3**
- **In-person: Tuesdays on main campus starting Feb 4**

The in-person class includes even more support. Join the in-person class and you will receive up to five personal training sessions to help jumpstart your journey.

LifeSteps® offers a safe and supportive environment where participants take charge of their health. With the guidance of a registered dietitian nutritionist, we work on small, sustainable changes each week that add up to big results.

This is not a “one size fits all” program and there is no “diet” to follow. Instead, LifeSteps® recognizes that everyone is unique, with different exercise and eating habits, weight goals, and daily schedules.

Participants make their own personal action plan to maximize their success. Each member gets a handle on their eating and activity, sets personal goals, and takes action to achieve a healthy weight. LifeSteps® works because it is grounded in science and stresses personal choice, responsibility, and accountability.

Take the first steps for a healthier you. Visit the HR [website](#) for full program details including instructions on how to sign up. If you have questions, contact Employee Wellness at [wellness@unm.edu](mailto:wellness@unm.edu) or 505-272-4460.



# FM ALL STARS NOVEMBER



Al Sena, Maria Pacheco, Lisa Reeder

## Maria Pacheco

Maria Pacheco started her UNM journey in 2004 when she was contracted to work at the university. In 2012, she officially became a UNM employee. Maria currently runs a team of 24 employees in the South section of Custodial Services. Maria's team, peers and customers describe her as being caring, supportive and proactive to their needs. Maria supported me as I became a new family member of UNM. She always offers constructive feedback to ensure all perspectives are covered and is a strong advocate for her team. Thank you, Maria, for being a strong leader on my team! - *Lisa Reeder*



Al Sena, Arianna Meyers, Daniel Perea

## Arianna Meyers

Arianna joined the Work Control team in June of 2018. Arianna's arrival immediately brought an upbeat atmosphere to our department. Arianna's phone skills are second to none and our customers can sense this which also brings a pleasant welcome to Facilities Management's services. Arianna is very personable and is well liked by the university community. I like the fact that Arianna accepts responsibility for errors on her part and gives a great effort to improve in the future. We invite any staff that has not visited the Work Control department to come and meet our staff, as you will be pleasantly surprised with a personable and warm welcome. - *Daniel Perea*

## UNMH NEWBORN ICU LOVIN' ON LITTLE LOBOS DONATION DRIVE BEGINS FEBRUARY 3RD

The UNMH NICU averages 50 admissions each month of newborn babies from across the state. Average admission time can be from a few days to several months. Please help UNMH and their parents by donating an awesome book that will make the babies comfortable and help them bond with their parents.

Books should be gently used and age appropriate (i.e., board books). There will be a donation box located in the main administrative offices of the Service Building.



## Natera Earns Staff Council PAWS Award

The Staff Council PAWS Award recipient for November was FM's Teresa Natera.

From the nomination: "Teresa is a HR Tech in Facilities Management and processes all the personnel paperwork in Facilities Management and her work is very critical to our department. Teresa is very hard-working and dedicated. She makes herself available to assist Spanish-speaking employees when they have questions or concerns about their benefits or other UNM-related issues...In a department of over 380 people, she is kept very busy but is always helpful and cheerful despite her tremendous work load. I believe every department could benefit from such an efficient and effective HR person as Teresa."

The PAWS (People Appreciate Wonderful Staff) Award is awarded each month to staff who provides exceptional service to the UNM community. These employees exemplify University values and shows initiative outside of their job scope.

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### For Custodial

*From Lorena Rodríguez Vázquez, Dept. Administrator, College of Education*

"I just want to take a moment to express my appreciations to two of your custodial employees, Ms. Ericka Alas and her new crew member Ms. "D", (My apologies, her name didn't stick in my head). Erika and her worked very hard yesterday morning to complete a work order that was submitted the day before.

"We have a new Chair moving in Hokona 142 and the office needed to be deep cleaned, so they took care of the request. They did a very nice job and with the best attitude, and I really appreciate it. My Chair also was very grateful for the prompt response to this request. Please share with your team that their hardworking efforts don't go unnoticed."



### For Area 3

*From Ed Padilla, Facilities Services, Zimmerman Library*

"Many thanks for all your assistance yesterday [*in response to a roof leak at Zimmerman*], and that of your great support staff. Really appreciate Mark and Tyler staying so late to help out, both on the roof and inside the library. Very glad you were able to round up Mike, from All Fired Up, last night. They did a great job setting up and removing the Rolshoven painting from the wall."

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### Staff Council

#### Recognizes Salazar and Rucker

Staff Councilors and FM staff members Tina Rucker and Athena Salazar were awarded Star Awards for their outstanding work on Staff Council. The award is given to members who "have excelled in their role as Council Representative and/or Committee member." They were recognized at the Staff Council Holiday Luncheon.



Rob Burford, Kristina Rucker, Nancy Shane



Rob Burford, Athena Salazar, Nancy Shane

# NEW ARRIVALS

## WELCOME!

### Area 2

Charles King  
HVAC Tech 2  
(Transfer from within UNM)

Manuel Sosa  
Facilities Services Tech

### Area 4

Anthony Camp  
Electrician 2

Johnny Perkins  
Facilities Services Tech

Dennis Webert  
Plumber 2  
(Transfer from within UNM)

### Custodial

#### Temp to Regular

Luz Aguirre (Main)  
Rufina Borunda (Main)  
Brenda Galicia (Main)  
Richard Catron (Main)  
Angelo Velasquez (Main)  
Rose Avila (HSC)  
Patricio Olguin (HSC)  
Leticia Pinon (HSC)  
Yadira Olguin (HSC)  
Ever Gonzalez (HSC)

### Utilities

Erick Awang  
Utility Plant Tech

### A very special welcome to

Benito Chavez  
John DeMar  
Sam Lutz  
Sean Perez  
Jeff Saavedra  
David Sandoval  
who joined FM from  
the PDC Remodel group.

# MOVING UP

### Area 2

Warren DeGiglio  
Promoted to HVAC Tech 2

### Grounds & Landscaping

Ethan Spilker  
Promoted to Irrigation Tech

## HAPPY RETIREMENT!

Congratulations to **Don Swick** of Engineering and Energy Services and to **Tom Davis** of Ford Utilities on your retirement.

Your years of service and dedication to UNM and Facilities Management will not soon be forgotten.

Best of luck on your next adventure!

*We are saddened by the recent passing of Dennis Roberts, a former plumber in Area 4. Dennis was with Facilities Management for over a decade and had retired from UNM in the fall of 2019.*

*Condolences are offered to his family and friends and we wish them healing in their time of grief.*



# NAVIEN PUTS FM IN FOCUS



On November 15th, representatives from Navien, Inc. were onsite at UNM to talk to FM staff about their on-demand water heaters currently in use at the Tow Diehm Athletic Facility. As part of a broader renovation of Tow Diehm, which includes athletic offices, training facilities, weight room, and the football locker room, the antiquated gas-fired boiler used for heating water needed to be replaced.

After analysis by FM Engineering & Energy Services, it was determined that an on-demand system would be far more energy efficient and would conserve more water than replacing components of the existing 1000+ gallon holding tank system that required continuous energy to maintain water at proper temperatures. Considering water usage at the facility spikes in the fall during football season, but is very limited the remainder of the year, this old method was particularly inefficient. The new on-demand system does not engage until water is needed, saving a significant amount of energy in the off-season.

Navien arranged to come to UNM to interview FM staff on their experiences with the installation and operation of the system. They also took pictures and video of staff (including Master HVAC Tech Ro Van Damme, pictured) interacting with the equipment for promotional materials. While UNM does not specifically endorse products, the FM staff interviewed reported excellent results in working with the Navien equipment on a day-to-day basis.

## HOLIDAY POTLUCK

Before heading into the extended winter break, FM staff gathered in the beautiful Domenici Center on north campus for their annual holiday potluck. For a department of about 400 people, it's not uncommon to go large stretches of the year without seeing many of your coworkers. Getting reacquainted and meeting new members of the FM family connects us with the true spirit of the holidays.



# SAFETY CORNER

FROM THE FM SAFETY COMMITTEE

## Safety Award Winners

The FM Safety Committee presented two members of the Area 2 maintenance staff with Safety Awards for assisting a person in need. **Jesse Baca and Brian Aragon** encountered an injured member of the public on campus and immediately took action. They contacted first responders and stayed with the individual until help arrived. While waiting for help, Aragon engaged the person in conversation to keep them from going into shock. Their actions may have saved the person's life.

## Grounds Staff Prepared to “Stop the Bleeding”

FM Grounds and Landscaping staff recently attended a “Stop the Bleeding” class led by UNM Emergency Management Director Byron Piatt. Following the class, Greg Brachle, supervisor for Grounds and Landscaping, purchased and assembled trauma kits for staff to enable them to put the lessons from the class into action.

According to Brachle, “The justification was in case an employee or student is injured and suffering serious blood loss, the employee will have the ability to stop a life-ending bleed. These kits and techniques can be used for power equipment injuries, motor vehicle accidents, and active shooter incidents.”

Currently, there are 30 kits being carried by Grounds employees, allowing staff to immediately react to a major injury of their fellow crew members at the job site or if they witness injury of students, faculty, or staff on campus.

“We are also planning to train staff from Automotive, the Sign Shop, Special Activities, and Recycling, as well as new Grounds employees. The goal is to have 60 kits available in our department,” said Brachle.

## A Note From Safety Committee Co-Chair Kristina Rucker:

Recently we had a Safety Steering Committee scheduled and only two other people showed up. It left me feeling a bit.... unsure, I guess. Unsure of the role safety actually plays here in FM. I mean, if no one even bothers to show up, or at least send an email stating that work prevented them from coming, then why are we even trying? What, exactly, does safety mean to the technicians, supervisors or FM management?

Later, while having lunch with the hubby and my granddaughter across the street at Golden Pride, a woman, who had left the restaurant, turned around, came back in, and approached me. She had noticed my Safety Committee t-shirt and wanted to personally thank me for the job that I and the Safety Committee do every day to keep her husband safe.

She was the wife of one of our Arborists, Evan Baker. She said her husband climbs in and out of trees all day and still comes home safe every night, and that was due to the Safety Committee's commitment to keeping our FM employees safe. I was pleasantly surprised. I, of course, gave her a big smile and told her that the safety of all of our FM employees was priority #1!

So, my sense of the committee's role in FM was renewed. Yet I was still left with the question...what does safety mean to the employees?



Trauma Kits. Photos: Greg Brachle



# UNITED WAY BBQ WRAP UP

FM is proud to announce that as a result of the generosity of staff and vendors, the 2019 Annual United Way BBQ reached record giving, exceeding \$3,400. This represents a 19% increase over 2018 giving levels. The funds were raised through the purchase of meal and raffle tickets by the staff, as well as cash and gifts from FM vendors and business partners. A wide variety of raffle prizes were donated by nearly 30 vendors and included gift certificates, clothing items, tools, and a custom restored child's fire truck pedal car.

Funds raised by Facilities Management contribute to the broader UNM Gives Campaign which supports United Way of Central New Mexico.

Click [HERE](#) to see the United Way BBQ Photos



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## FM HUDDLE

FM Director Al Sena began meeting with units as part of a new program, FM Huddle. For the program, Sena will travel around to the various workplaces throughout the year to meet directly with the staff in the field. The goal is for FM leadership to hear first-hand any challenges staff may face, and any issues or suggestions they may have to help FM provide the best possible service. The program also allows the director to share important information relating to their unit or FM in general, and also share a snack as a small token of gratitude for the hardworking FM staff.



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## FM FEATURED IN DAILY LOBO ARTICLE ON GREEN BUILDINGS

The Daily Lobo recently did a story on green buildings on campus, focusing on LEED certified buildings and the effort FM is taking to make our campus more sustainable. The article, written by Colin Pena, can be found [here](#). Office of Sustainability Manager Mary Clark and Facilities Engineer Don Swick were quoted in the article.

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## ROMERO RECEIVES HSC ADMIN STAFF AWARD

Congratulations to Bernadette Romero for receiving a 2019 HSC Administration Staff Award. Bernadette is a Facilities Services Tech for Area 2. Winners of the HSC honor have been recognized for going “above and beyond to show excellence in HSC Values - integrity, accountability, performing duties with compassion and respect for others; and working at the highest level of professionalism.” Area 2 Manager Leo Lucero says, “We’re very proud of her and she is well deserving of this honor.”

On behalf of everyone at Facilities Management, thank you, Bernadette, for your hard work and commitment to excellent service.





# NOMINATIONS OPEN SOON FOR FM OUTSTANDING MANAGER AWARD

Nominations will open on February 3rd for the Facilities Management (FM) annual Outstanding Manager Award. This award was developed to appreciate and recognize the qualities of excellence, leadership, and customer service in the departmental managers.

Nominations will be accepted until March 31, 2020. Anyone at The University of New Mexico can nominate an FM manager for this award. When nominations open, forms will be available both electronically on the home page of the FM website ([fm.unm.edu](http://fm.unm.edu)) and hardcopy in many FM units across campus.

To be eligible for this recognition and award, a manager must provide excellent customer service, be an asset to their unit, have made a significant contribution to the success of their work group, and/or have promoted a positive work environment for their staff.

The winner will be announced in April and their name will be added to the permanent plaque resides in the Service Building. They will also receive a plaque to keep in recognition of their outstanding leadership at FM. Last year's recipient was Leo Lucero, Area 2 manager for maintenance and construction.

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## SPECIAL ACTIVITIES PREP FOR WINTER COMMENCEMENT

The extraordinary effort to bring pomp and circumstance to The Pit for UNM's Winter Commencement would not be possible without the work of Facilities Management's Special Activities unit. Fans of Lobo Basketball are used to seeing teams jogging down the south ramps to the floor of The Pit on game day. But at the end of the fall semester, it was Special Activities movers making that same trip up and down the ramps 30-40 times to deliver chairs for graduates and dignitaries, the lecterns for honored speakers, plants to adorn the stage, and even the thousands of diploma cases handed to graduates. Working in collaboration with the Office of the Secretary, along with multiple contractors and departments, the transformation takes 2-3 days.

However, there wasn't the luxury of that much time for teardown once graduation was complete. While tassels were flipped and mortarboards were tossed, Special Activities staff waited in the wings. The minute the new UNM alumni have left the floor, FM movers snapped into action and worked late into the night to return The Pit to its storied greatness in time for the Lobo tip-off the next afternoon against the arch rival NMSU Aggies.





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#### **MISSION**

**Facilities Management's mission is to consistently deliver effective programs and efficient facility services based on sustainable and collaborative outcome aligned with The University of New Mexico's core mission.**

#### **VISION**

**Facilities Management's vision is that our community, state, and national peers will recognize The University of New Mexico's Facilities Management as a leader in campus sustainability and facilities stewardship.**

